# Activity Service Level Targets and Service Levels Delivered Northwest Region - Spring 2006

	1.0		1.9	2.0		2.9	+	С	-	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	3.0		3.9	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Operation	ns														
1A1 Pavement Patching and Repair		✓		•											
1A2 Crack Sealing					✓				•						
1A3 Shoulder Maintenance		✓					•								
1A4 Sweeping and Cleaning			✓	•											
Group - 2 Drainage Maintenance and Slope Re	pair														
2A1 Maintain Ditches					<b>√</b> ⊙										
2A2 Maintain Culverts							✓	•							
2A3 Maintain Catch Basins and Inlets					<b>√</b> ⊙										
2A4 Maintain Detention/Retention Basins								√⊙							
2A5 Slope Repair		✓			•										
Group - 3 Roadside and Vegetation Manageme	ent														
3A1 Litter Pickup											•			✓	
3A2 Noxious Weed Control	✓				•										
3A3 Nuisance Vegetation Control		✓				•									
3A4 Control of Vegetation Obstructions				✓		0									
Group - 5 Snow and Ice Control Operations															
5B1 Snow and Ice Control Operations						✓	•								
Group - 6 Traffic Control Maintenance and Ope	eratio	ns													
6A2 Raised/Depressed Pavement Marker Mainten					•			✓							
6A3 Pavement Marking Maintenance									•		✓				
6A6 Guidepost Maintenance									<b>√</b> ⊙						
6A7 Guardrail Maintenance		<b>√</b> ⊙													

#### Key

Current Law Budget Service Level Commitment

<sup>✓</sup> Service Level Currently Delivered By WSDOT

# Activity Service Level Targets and Service Levels Delivered Northwest Region Area 1 - Spring 2006

	1.0		1.9	2.0		2.9	+	С	-	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	3.0		3.9	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Operation	ns														
1A1 Pavement Patching and Repair		✓		•											
1A2 Crack Sealing							✓		•						
1A3 Shoulder Maintenance					<b>✓</b>		•								
1A4 Sweeping and Cleaning		✓		•											
Group - 2 Drainage Maintenance and Slope Re	pair														
2A1 Maintain Ditches		✓			•										
2A2 Maintain Culverts								√⊙							
2A3 Maintain Catch Basins and Inlets					•						✓				
2A5 Slope Repair					<b>√</b> ⊙										
Group - 3 Roadside and Vegetation Manageme	ent														
3A1 Litter Pickup											•				✓
3A2 Noxious Weed Control		✓			•										
3A3 Nuisance Vegetation Control	✓					•									
3A4 Control of Vegetation Obstructions	✓					•									
Group - 5 Snow and Ice Control Operations															
5B1 Snow and Ice Control Operations							•		<b>✓</b>						
Group - 6 Traffic Control Maintenance and Op	eratio	ns													
6A2 Raised/Depressed Pavement Marker Mainten					•					✓					
6A3 Pavement Marking Maintenance									•		✓				
6A6 Guidepost Maintenance								✓	•						
6A7 Guardrail Maintenance		•		<b>√</b>											

#### Key

Current Law Budget Service Level Commitment

<sup>✓</sup> Service Level Currently Delivered By WSDOT

# Activity Service Level Targets and Service Levels Delivered Northwest Region Area 2 - Spring 2006

	1.0		1.9	2.0		2.9	+	С	-	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	3.0		3.9	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Operation	ns														
1A1 Pavement Patching and Repair	✓			•											
1A2 Crack Sealing							<b>✓</b>		•						
1A3 Shoulder Maintenance			✓				•								
1A4 Sweeping and Cleaning			✓	•											
Group - 2 Drainage Maintenance and Slope Re	epair														
2A1 Maintain Ditches					•		✓								
2A2 Maintain Culverts								√⊙							
2A3 Maintain Catch Basins and Inlets					<b>√</b> ⊙										
2A5 Slope Repair		<b>✓</b>			•										
<b>Group - 3 Roadside and Vegetation Managem</b>	ent														
3A1 Litter Pickup											•	✓			
3A2 Noxious Weed Control		✓			•										
3A3 Nuisance Vegetation Control		✓				•									
3A4 Control of Vegetation Obstructions						•		✓							
Group - 5 Snow and Ice Control Operations															
5B1 Snow and Ice Control Operations							•	✓							
Group - 6 Traffic Control Maintenance and Op	eratio	ns		•		•			•						
6A2 Raised/Depressed Pavement Marker Mainten					•						✓				
6A3 Pavement Marking Maintenance								✓	0						
6A6 Guidepost Maintenance									<b>√</b> ⊙						
6A7 Guardrail Maintenance	<b>✓</b>	•													

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Current Law Budget Service Level Commitment

<sup>✓</sup> Service Level Currently Delivered By WSDOT

# Activity Service Level Targets and Service Levels Delivered Northwest Region Area 3 - Spring 2006

	1.0		1.9	2.0		2.9	+	С	-	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	3.0		3.9	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Operation	ns														
1A1 Pavement Patching and Repair		✓		•											
1A2 Crack Sealing					✓				•						
1A3 Shoulder Maintenance	✓						•								
1A4 Sweeping and Cleaning		✓		•											
Group - 2 Drainage Maintenance and Slope Re	epair														
2A1 Maintain Ditches					•			✓							
2A2 Maintain Culverts	✓							•							
2A3 Maintain Catch Basins and Inlets	✓				•										
2A5 Slope Repair		✓			•										
Group - 3 Roadside and Vegetation Manageme	ent														
3A1 Litter Pickup											•			✓	
3A2 Noxious Weed Control	✓				•										
3A3 Nuisance Vegetation Control	✓					•									
3A4 Control of Vegetation Obstructions	✓					•									
Group - 5 Snow and Ice Control Operations															
5B1 Snow and Ice Control Operations					✓		0								
Group - 6 Traffic Control Maintenance and Op	eratio	ns	•							,					
6A2 Raised/Depressed Pavement Marker Mainten					<b>√</b> ⊙										
6A3 Pavement Marking Maintenance									•		✓				
6A6 Guidepost Maintenance									•	✓					
6A7 Guardrail Maintenance		•	1												

#### Key

Current Law Budget Service Level Commitment

<sup>✓</sup> Service Level Currently Delivered By WSDOT

# Activity Service Level Targets and Service Levels Delivered Northwest Region Area 4 - Spring 2006

	1.0		1.9	2.0		2.9	+	С	-	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	3.0		3.9	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Operation	ns														
1A1 Pavement Patching and Repair		✓		•											
1A2 Crack Sealing		✓							•						
1A3 Shoulder Maintenance		✓					•								
1A4 Sweeping and Cleaning	✓			•											
Group - 2 Drainage Maintenance and Slope Re	epair														
2A1 Maintain Ditches				✓	•										
2A2 Maintain Culverts								•		✓					
2A3 Maintain Catch Basins and Inlets					<b>√</b> ⊙										
2A5 Slope Repair	✓				•										
Group - 3 Roadside and Vegetation Manageme	ent														
3A1 Litter Pickup											•			✓	
3A2 Noxious Weed Control	✓				•										
3A3 Nuisance Vegetation Control		✓				•									
3A4 Control of Vegetation Obstructions						•		<b>✓</b>							
Group - 5 Snow and Ice Control Operations															
5B1 Snow and Ice Control Operations				✓			0								
Group - 6 Traffic Control Maintenance and Op	eratio	ns													•
6A2 Raised/Depressed Pavement Marker Mainten					•		✓								
6A3 Pavement Marking Maintenance									•			1			
6A6 Guidepost Maintenance								✓	0						
6A7 Guardrail Maintenance		<b>√</b> ⊙													

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Current Law Budget Service Level Commitment

<sup>✓</sup> Service Level Currently Delivered By WSDOT

# Activity Service Level Targets and Service Levels Delivered Northwest Region Area 5 - Spring 2006

	1.0		1.9	2.0		2.9	+	С	-	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	3.0		3.9	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Operation	ns														
1A1 Pavement Patching and Repair		✓		•											
1A2 Crack Sealing				✓					•						
1A3 Shoulder Maintenance	✓						•								
1A4 Sweeping and Cleaning				•			✓								
Group - 2 Drainage Maintenance and Slope Re	pair														
2A1 Maintain Ditches					√⊙										
2A2 Maintain Culverts							✓	•							
2A3 Maintain Catch Basins and Inlets			✓		•										
2A5 Slope Repair	✓				•										
Group - 3 Roadside and Vegetation Manageme	ent														
3A1 Litter Pickup											•				✓
3A2 Noxious Weed Control	✓				•										
3A3 Nuisance Vegetation Control		✓				•									
3A4 Control of Vegetation Obstructions	✓					•									
Group - 5 Snow and Ice Control Operations															
5B1 Snow and Ice Control Operations				✓			•								
Group - 6 Traffic Control Maintenance and Op	eratio	ns													•
6A2 Raised/Depressed Pavement Marker Mainten					•			✓							
6A3 Pavement Marking Maintenance					_				•			✓			
6A6 Guidepost Maintenance									<b>√</b> ⊙						
6A7 Guardrail Maintenance		<b>√</b> ⊙													

#### Key

Current Law Budget Service Level Commitment

<sup>✓</sup> Service Level Currently Delivered By WSDOT

### \*\*\* Service Level Report By Region \*\*\*

Region: Northwest

	Spring 2006 SF/LM SL SF/LM Evement Patching and Repair			CY Avg.			
Activity	Area	Sect	SF/LM	SL	SF/LM	SL	Service Level
1A1 - Pav	ement Pa	tching a	nd Repair				SL Target:
	1						
	Area 1 a	verage:	332	1.33			1.33
	2						
	Area 2 a	verage:	193	1.19			1.19
	3						
	Area 3 a	verage:	509	1.51			1.51
	4						
	Area 4 a	verage:	609	1.61			1.61
	5						
	Area 5 a	verage:	477	1.48			1.48
Northwest	Region a	verage:		1.42			1.42
			Spring 20	06			CY Avg.
Activity	Area	Sect	LF/LM	SL	LF/LM	SL	Service Level
1A2 - Cra	ck Sealing	g					SL Target:
	1						
	Area 1 a	verage:	557	3.11			3.11
	2						
	Area 2 a	verage:	621	3.24			3.24
	3						
	Area 3 a	verage:	427	2.71			2.71
	4						
	Area 4 a	verage:	132	1.53			1.53
	5						
	Area 5 a	verage:	269	2.08			2.08

### \*\*\* Service Level Report By Region \*\*\*

Region: Northwest

			Spring 20	06			CY Avg.
Activity	Area	Sect	% SF	SL	% <b>SF</b>	SL	Service Level
1A3 - Sho	ulder Mai	intenanc	e				SL Target:
	1						
	Area 1 a	verage:	2.8%	2.40			2.40
	2						
	Area 2 a	verage:	1.91%	1.96			1.96
	3						
	Area 3 a	verage:	0.25%	1.13			1.13
	4						
	Area 4 a	verage:	1.25%	1.62			1.62
	5						
	Area 5 a	verage:	0.49%	1.24			1.24
Northwest	Region a	verage:		1.67			1.67
			Spring 20	06			CY Avg.
Activity	Area	Sect	% SF	SL	% SF	SL	Service Level
1A4 - Swe	eping an	d Cleani	ng				SL Target:
	1						
	Area 1 a	verage:	2.53%	1.51			1.51
	2						
	Area 2 a	verage:	4.97%	1.99			1.99
	3						
	Area 3 a	verage:	1.72%	1.34			1.34
	4						
	Area 4 a	verage:	0.75%	1.15			1.15
	5						
	Area 5 a	verage:	11.82%	3.18			3.18
				1.83			1.83

## \*\*\* Service Level Report By Region \*\*\*

Region: Northwest

			Spring 20	006			CY Avg.
Activity	Area	Sect	% Full	SL	% Full	SL	Service Level
2A1 - Maiı	ntain Ditc	hes					SL Target:
	1						
	Area 1 a	verage:	0.4%	1.40			1.40
	2						
	Area 2 a	verage:	5.8%	3.16			3.16
	3						
	Area 3 a	verage:	6.68%	3.34			3.34
	4						
	Area 4 a	verage:	1.26%	2.06			2.06
	5						
	Area 5 a	verage:	3.37%	2.59			2.59
Northwest	Region a	verage:		2.51			2.51
			Spring 20	006			CY Avg.
Activity	Area	Sect	Spring 20 % Full	006 SL	% Full	SL	CY Avg. Service Level
Activity 2A2 - Mai					% Full	SL	
-	ntain Culv	/erts	% Full	SL	% Full	SL	SL Target:
-	ntain Culv	/erts			% Full	SL	Service Level
-	ntain Culv	/erts	% Full	SL	% Full	SL	SL Target:
-	ntain Culv 1 Area 1 a	verts	% Full	SL	% Full	SL	SL Target:
-	ntain Culv 1 Area 1 a	verts	% Full 7.69%	SL 3.54	% Full	SL	SL Target:  3.54
-	ntain Culv 1 Area 1 a 2 Area 2 a	verts verage:	% Full 7.69%	SL 3.54	% Full	SL	SL Target:  3.54
-	ntain Culv 1 Area 1 ar 2 Area 2 ar	verts verage:	% Full 7.69% 6.67%	3.54 3.33	% Full	SL	SL Target:  3.54
-	Area 2 a  Area 3 a	verage:	% Full 7.69% 6.67%	3.54 3.33	% Full	SL	SL Target:  3.54
-	ntain Culv  1 Area 1 a  2 Area 2 a  3 Area 3 a	verage:	% Full 7.69% 6.67%	3.54 3.33	% Full	SL	Service Level  SL Target:  3.54  3.33
	Area 3 area 4	verage: verage: verage:	% Full 7.69% 6.67%	3.54 3.33	% Full	SL	Service Level  SL Target:  3.54  3.33

## \*\*\* Service Level Report By Region \*\*\*

Region: Northwest

			Spring 20	06			CY Avg.
Activity	Area	Sect	% Full	SL	% Full	SL	Service Level
2A3 - Mai	ntain Cate	ch Basin	s and Inlets	,			SL Target:
	1						
	Area 1 a	verage:	19.64%	4.31			4.31
	2						
	Area 2 a	verage:	4.17%	2.29			2.29
	3						
	Area 3 a	verage:	0%	1.00			1.00
	4						
	Area 4 a	verage:	4.35%	2.34			2.34
	5						
	Area 5 a	verage:	2.46%	1.82			1.82
Northwest	Region a	verage:		2.35			2.35
			Spring 20	06			CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
2A4 - Mai	ntain Dete	ention/Re	etention Basins				SL Target:
	Area a	verage:					
Northwest	Region a	verage:	8.5%	3.70			3.70
	_		Spring 20	06			CY Avg.
Activity	Area	Sect	% CLM	SL	% CLM	SL	Service Level
2A5 - Slo	pe Repair						SL Target:
	1						
	Area 1 a	verage:	2.7%	2.35			2.35
	2						
	Area 2 a	verage:	1.33%	1.67			1.67
	3						
	Area 3 a	verage:	1.37%	1.68			1.68
	4						
	Area 4 a	verage:	0%	1.00			1.00
	5						
	Area 5 a	verage:	0%	1.00			1.00
		J				<u> </u>	

### \*\*\* Service Level Report By Region \*\*\*

Region: Northwest

			Spring 20	006			CY Avg.
Activity	Area	Sect	EA/CLM	SL	EA/CLM	SL	Service Level
3A1 - Litte	er Pickup						SL Target:
	1						
	Area 1 a	verage:	2050	5.90			5.90
	2						
	Area 2 a	verage:	896	4.79			4.79
	3						
	Area 3 a	verage:	1292	5.58			5.58
	4						
	Area 4 a	verage:	1228	5.46			5.46
	5						
	Area 5 a	verage:	1626	5.90			5.90
Northwest	Region a	verage:		5.53			5.53
			Spring 20	006			CY Avg.
Activity	Area	Sect	% Roadside	SL	% Roadside	SL	Service Level
3A2 - Nox	ious Wee	d Contr	ol				SL Target:
	1						
	Area 1 a	verage:	0.53%	1.53			1.53
	2						
	Area 2 a	verage:	0.48%	1.48			1.48
	3						
	Area 3 a	verage:	0.11%	1.11			1.11
	4						
	Area 4 a	verage:	0.01%	1.01			1.01
	5						
	Area 5 a	verage:	0%	1.00			1.00

## \*\*\* Service Level Report By Region \*\*\*

Region: Northwest

			Spring 20	06			CY Avg.
Activity	Area	Sect	% Roadside	SL	% Roadside	SL	Service Level
3A3 - Nuis	sance Veç	getation	Control				SL Target:
	1						
	Area 1 a	verage:	0.51%	1.20			1.20
	2						
	Area 2 a	verage:	1.07%	1.43			1.43
	3						
	Area 3 a	verage:	0.6%	1.24			1.24
	4						
	Area 4 a	verage:	0.76%	1.31			1.31
	5						
	Area 5 a	verage:	1.07%	1.43			1.43
Northwest	Region a	verage:		1.32			1.32
			Spring 20	06			CY Avg.
			Spring 20	00			
Activity	Area	Sect	% CLM	SL	% CLM	SL	Service Level
					% CLM	SL	
	ntrol of Ve	getation	% CLM Obstructions	SL	% CLM	SL	SL Target:
	ntrol of Ve	getation	% CLM		% CLM	SL	SL Target:
	ntrol of Ve	getation	% CLM Obstructions	SL	% CLM	SL	SL Target:
	ntrol of Ve	getation verage:	% CLM Obstructions	SL	% CLM	SL	Service Level SL Target: 1.00
	atrol of Ve	getation verage:	% CLM Obstructions 0%	1.00	% CLM	SL	Service Level SL Target: 1.00
	Area 2 a	getation verage: verage:	% CLM Obstructions 0%	1.00	% CLM	SL	SL Target:  1.00 3.58
	1 Area 1 a 2 Area 2 a	getation verage: verage:	% CLM Obstructions 0% 2.67%	1.00 3.58	% CLM	SL	SL Target:  1.00 3.58
	Area 2 a  Area 3 a	yerage: verage: verage:	% CLM Obstructions 0% 2.67%	1.00 3.58	% CLM	SL	Service Level  SL Target:  1.00  3.58
	1 Area 1 a 2 Area 2 a 3 Area 3 a	yerage: verage: verage:	% CLM Obstructions 0% 2.67%	1.00 3.58 1.00	% CLM	SL	Service Level  SL Target:  1.00  3.58
	Area 3 a  Area 4  Area 4 a	yerage: verage: verage: verage:	% CLM Obstructions 0% 2.67%	1.00 3.58 1.00	% CLM	SL	Service Level

### \*\*\* Service Level Report By Region \*\*\*

Region: Northwest

Activity	Area	Sect	Spring 2006				CY Avg.
			Score	SL	Score	SL	Service Level
5B1 - Sno	w and Ice	Contro	I Operations				SL Target:
	1						
	Area 1 a	verage:	3.8	3.79			3.79
	2						
	Area 2 a	verage:	3.5	3.52			3.52
	3						
	Area 3 a	verage:	2.6	2.60			2.60
	4						
	Area 4 a	verage:	2.1	2.14			2.14
	5						
	Area 5 a	verage:	2.1	2.12			2.12
Northwest	Region a	verage:		2.83			2.83
	_	_	Spring 20	006			CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	CY Avg. Service Level
-				SL		SL	
-	sed/Depre	essed Pa	% Def.	<i>SL</i> Maintenar		SL	SL Target:
-	sed/Depre	essed Pa	% Def.	SL		SL	Service Level
-	sed/Depre	essed Pa	% Def. evement Marker 22.13%	SL Maintena 4.21		SL	SL Target:  4.21
-	sed/Depre	essed Pa	% Def.	<i>SL</i> Maintenar		SL	SL Target:
-	sed/Depre	verage:	% Def. avement Marker 22.13% 25.18%	SL Maintenar 4.21 4.52		SL	Service Level  SL Target:  4.21
-	sed/Depre 1 Area 1 a 2 Area 2 a	verage:	% Def. evement Marker 22.13%	SL Maintena 4.21		SL	Service Level  SL Target:  4.21
-	sed/Depre	verage:	% Def. avement Marker 22.13% 25.18% 7.34%	<i>SL</i> Maintenar 4.21 4.52		SL	Service Level  SL Target:  4.21  4.52  2.47
-	sed/Depre 1 Area 1 a 2 Area 2 a 3 Area 3 a	verage: verage: verage:	% Def. avement Marker 22.13% 25.18%	SL Maintenar 4.21 4.52		SL	SL Target: 4.21 4.52
-	1 Area 1 a 2 Area 2 a 3 Area 3 a	verage: verage: verage:	% Def. avement Marker 22.13% 25.18% 7.34%	<i>SL</i> Maintenar 4.21 4.52		SL	Service Level  SL Target:  4.21  4.52  2.47
-	sed/Depresed	verage: verage: verage: verage:	% Def. avement Marker 22.13% 25.18% 7.34%	<i>SL</i> Maintenar 4.21 4.52		SL	Service Level  SL Target:  4.21  4.52  2.47

### \*\*\* Service Level Report By Region \*\*\*

Region: Northwest

Activity	Area	Sect	Spring 2006		_		CY Avg.
			% Def.	SL	% Def.	SL	Service Level
6A3 - Pav	ement Ma	rking M	aintenance				SL Target:
	1						
	Area 1 a	verage:	26.92%	4.69			4.69
	2						
	Area 2 a	verage:	17.31%	3.73			3.73
	3						
	Area 3 a	verage:	25.6%	4.56			4.56
	4						
	Area 4 a	verage:	27.88%	4.79			4.79
	5						
	Area 5 a	verage:	29.58%	4.96			4.96
Northwest	Region a	verage:		4.55			4.55
			Spring 2006				CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A6 - Gui	depost Ma	aintenar	ice				SL Target:
	1						
	Area 1 a	verage:	7.37%	3.47			3.47
	2						
	Area 2 a	verage:	9.35%	3.87			3.87
	3						
	Area 3 a	verage:	11.79%	4.18			4.18
	4						
	Area 4 a	verage:	8.33%	3.67			3.67
	5						
	Area 5 a	verage:	8.98%	3.80			3.80
Northwest	Region a	verage:		3.80			3.80

## \*\*\* Service Level Report By Region \*\*\*

## Region: Northwest

Activity	Area	Sect	Spring 2006				CY Avg.
			% Def.	SL	% Def.	SL	Service Level
6A7 - Guai	rdrail Mai	intenance	;	<u>.</u>			SL Target:
	1						
	Area 1 a	verage:	1.1%	2.05			2.05
	2						
	Area 2 a	verage:	0.11%	1.11			1.11
	3						
	Area 3 a	verage:	0.83%	1.83			1.83
	4						
	Area 4 a	verage:	0.32%	1.32			1.32
	5						
	Area 5 a	verage:	0.74%	1.74			1.74
Northwest I	Region a	verage:		1.61			1.61